



Return of Web Ordered Products

PLEASE PLACE THIS FORM INSIDE YOUR PACKAGE

Return Policy

At Mark's, we stand behind everything we sell. If, for whatever reason, you're not 100% satisfied with your purchase, please return the item(s) with a copy of your packing list and this document, for a full refund. Merchandise received without a packing list will be refunded in the form of a store merchandise credit at the present retail price.*

*Terms and conditions apply.

Returns will be accepted at Mark's stores across Canada with a copy of your packing list that was included with your shipment. If this is not convenient for you, please send this completed form along with the product(s) you are returning to:

Mark's Attn: Web Services Returns Processing
#110, 205 Quarry Park Blvd
Calgary, AB T2C 3E7

Contact Us
Within North America 1-800-663-6275
Outside of North America 1-403-692-7500
estore.support@marks.com

ENSURE THAT YOUR PACKAGE IS SECURELY SEALED AND HAS ALL ORIGINAL SHIPPING LABELS COVERED OR REMOVED.

Please allow 30 days from date of receipt for us to process your request.

ORDER NO.: _____

SHIPPING ADDRESS (if different from billing address)

NAME: _____

BILLING ADDRESS:

CITY: _____ PROV: _____ POSTAL CODE: _____

CITY: _____ PROV: _____ POSTAL CODE: _____

PHONE: (____) _____

ARE YOU RETURNING A GIFT? Y ___ N ___

EMAIL: _____

PLEASE LIST ITEMS YOU ARE RETURNING (REFER TO RETURN CODES BELOW):

QTY	SKU	DESCRIPTION	COLOUR	SIZE	PRICE	RETURN CODE	COMMENTS
					\$		
					\$		
					\$		
					\$		
					\$		

RETURN CODES

01: Defective Product
02: Not as Pictured
03: Don't like fabric

04: Don't like colour
05: Don't like style
06: Wrong product shipped

07: Arrived late
08: Duplicate shipment

09: Changed mind
10: Does not fit

100-Day Boot Guarantee

We expect your boots to do the job they've been designed to do. Flawlessly. However, if at any time during the first 100 days after purchasing them you experience a manufacturer defect, we want to know about it. Simply bring them and your original receipt into any Mark's store and we will replace them. Refunds and exchanges cannot be processed after 100 days.



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**#110, 205 Quarry Park Blvd
Calgary, AB T2C 3E7**

THIS IS NOT A PREPAID LABEL